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Manx Care
Noble's Hospital, Strang
Braddan, Isle of Man IM4 4R
(01624) 650 000

Our ref: 3232133

20 September 2023

Dear ###

We write further to your request, received 7 July 2023, which states:

"Please can you confirm the following :

1. *What is the number of sick days taken by all health and social care staff employed by the Manx Government (including those working in hospitals, GP, social work, care homes, community nursing etc) for each of the years 2018, 2019, 2020, 2021 and 2022?*
2. *What is the absence rate (proportion of days lost) for each of such years?*
3. *What is the estimated financial cost of such days lost each of those years?*

Thank you.

after clarification, it was agreed to *"proceed with the requests solely based on Manx Care employees"*

Our Response

Manx Care Staff	number of sick days	absence rate	estimated financial cost of absence
1 April 2021 – 31 March 2022	52,641.40	8.10%	£6,626,248
1 April 2022 – 31 March 2023	53,919.15	8.04%	£7,127,920

Please quote the reference number 3232133 in any future communications.

Your right to request a review

If you are unhappy with this response to your freedom of information request, you may ask us to carry out an internal review of the response, by completing a complaint form and submitting it electronically or by delivery/post:

An electronic version of our complaint form can be found by going to our website at <https://services.gov.im/freedom-of-information/Review> . If you would like a paper version of our complaint form to be sent to you by post, please contact me and I will be happy to arrange for this. Your review request should explain why you are dissatisfied with this response, and should be made as soon as practicable. We will respond as soon as the review has been concluded.

If you are not satisfied with the result of the review, you then have the right to appeal to the Information Commissioner for a decision on;

1. Whether we have responded to your request for information in accordance with Part 2 of the Freedom of Information Act 2015; or
2. Whether we are justified in refusing to give you the information requested.

In response to an application for review, the Information Commissioner may, at any time, attempt to resolve a matter by negotiation, conciliation, mediation or another form of alternative dispute resolution and will have regard to any outcome of this in making any subsequent decision.

More detailed information on your right to a review can be found on the Information Commissioner's website at www.inforights.im.

Should you have any queries concerning this letter, please do not hesitate to contact me.

Further information about freedom of information requests can be found at www.gov.im/foi.

I will now close your request as of this date.

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